

J.J. Kagan Company, Inc.

Parts Return Policy

If you are not completely satisfied with your purchase, we're here to help.

Parts Returns

You have 30 calendar days to return a part from the date you received it.

To be eligible for a return, your part must be unused and in the same condition as when you received it. Your part must be in the original packaging. All parts to be returned must be shipped (freight prepaid) to:

J.J. Kagan Company, Inc.
Attn: Returns
12734 Branford Street, Unit 11
Arleta, California 91331

Please include a copy of your dated bill of sale. Be sure to provide your contact information.

Refunds

Once we receive your part, we will inspect it and notify you that we have received your returned part. We will notify you as to the status of your refund after we verify the condition of the part.

If your return is approved, we will initiate a refund via your original method of payment within 5 business days. For credit cards, you will receive the credit within a certain number of days, depending on your card issuer's policies. For personal or business checks, we will mail you a company check via U.S. Mail. Refund methods for other methods of payment will be at our discretion.

If your return is not approved for a refund we will return your part to you, along with a written explanation as to why your part was not accepted for return. You are responsible for the shipping costs to return your part to you.

All refunds shall at the sole discretion of J.J. Kagan Company.

Shipping

You are responsible for the shipping costs to return your part for a refund. All parts to be returned must be shipped freight prepaid. Shipping costs are non-refundable. Please be sure to ship your part in the original packaging to prevent damage during transit.

Contact Us

If you have any questions about how to return your item to us, contact us at **818.896.8370** or email us at **returns@jjkagan.com**.